



Loop AI Group Brings Human Capacity Cognitive Robots to the Fight against COVID-19

SAN FRANCISCO, CA – June 10th, 2020, Loop AI Group, a Silicon Valley company ranked as a top-tier provider in the industry of cognitive computing platforms, has rolled out a series of human capacity robot employees built on top of the Loop Q platform that work as extra resources for organizations responding to heavy demand.

COVID-19 is forcing organizations to grapple with significant operational constraints as well as with a rapidly deteriorating business climate. During a pandemic crisis, human teams are overloaded, overwhelmed, and stressed.

The clients who have adopted the Loop Q Cognitive Platform can now use human capacity artificial intelligence employees that serve as extra workforce for organizations responding to heavy demand in offices and medical institutions. In days rather than weeks, Loop AI Group clients attain a large additional volume of manpower resources in the form of self-learning and reasoning Q Robots.

Our Clients who have adopted the Loop Q Cognitive Platform have launched Q Robots in as little as a few days, and witnessed an immediate automation rate of 70-85% of incoming help-desk requests. The speed and level of precision at which Loop Q Robots can automatically answer the incoming help requests of a struggling organization have consistently proved a game-changer.

The crucial differentiator of the Loop Q Cognitive Platform is its unsupervised learning approach, which exceeds the capabilities of other market offerings that are based on one-size-fit-all models, and typically rely on supervised learning or rule-based approaches.

This unsupervised learning technology allows Loop AI Group clients to benefit from:

- Reduced time to market and implementation costs for developing multiple cognitive robots in a minimal period of time (typically weeks), with no need to execute manual activities or write code, develop and maintain rules, or to devise and customize taxonomies, ontologies, grammars or vocabularies;
- Reduced Cognitive Applications maintenance costs, since change management can be handled using the continuous learning capability of the Loop Q Cognitive Platform without further human work to label data, code software or develop rules;



- Continuous robot accuracy self-maximization, since change management can be handled using the continuous learning capability of the Loop Q Cognitive Platform;
- Capability to natively manage every language without additional activities or license fees, seamlessly handling dialects or organization or industry-specific jargon mixed with the base language.

Visit Loop AI Group's COVID-19 response site to read more about autonomous Q Robots:
<http://www.loop.ai/covid-response>

About Loop AI Group Cognitive Computing

Loop AI Group is one of the leading providers in the cognitive software industry with operations in Asia, Europe, and the USA. The flagship product, Loop Q, leverages unsupervised AI and serves large enterprises. It helps augment workforce productivity and automate repetitive processes previously managed by humans in all departments, typically retrofitting the existing enterprise legacy systems with human capacity cognitive robots. By embedding Loop Q's human capacity cognitive technology, organizations can now understand and utilize all of their unstructured data, as well as workflow activity data. Loop AI Group Cognitive Computing is headquartered in San Francisco, USA. For more information about Loop AI Group, visit: <http://www.loop.ai>